

Beth Barlow Grant

Current Position: Manager, Customer Service & Policy, BBB AUTO LINE Program

Graduated from American University with a degree in Sociology. Worked as a staff member of two local Better Business Bureaus, a General Motors dealership and the American Automobile Association prior to joining the Dispute Resolution Division staff. Has extensive experience in dispute resolution, trained as a mediator by the Center for Dispute Settlement in Washington, D.C. and serves as a volunteer mediator and arbitrator for the District of Columbia Bar Association since 1991.